



AHIA
REGIONAL
SEMINAR

FULL DAY REGISTRATION:

AHIA Member \$150

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HALF DAY REGISTRATION:

AHIA Member \$85

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Purpose: The AHIA Regional Seminars provide a forum for Healthcare internal auditors and finance professionals to network and interact with their peers, to share best practices, and to strengthen the profession of Healthcare internal auditing.

Who Should Attend? Internal Auditors, IT Auditors, Compliance Auditors and Finance Healthcare Professionals.

Education Objectives: Sessions are designed to be highly interactive to promote attendee participation and sharing of internal audit best practices. Attendees will learn about current healthcare issues, internal audit topics, audit approaches, techniques and best practices. This event will feature presentations from local healthcare-based professionals that cover a variety of current healthcare hot topics.

Schedule of Events



8:00 - 8:30 am **Registration and Networking Breakfast**

8:30 – 8:35 am **Welcome**

8:35 – 9:25 am

Compliance Hot Topics

Bret Bissey, MBA, FACHE, CMPE, Senior Vice President of Compliance, MediTract

Learn about the latest trends, best practices, settlements, risks, etc., in healthcare compliance industry. Recent developments and what to expect in the upcoming year on topics including an overview of criminal and civil enforcement activities, areas of ongoing OIG audit and investigative focus, the latest risks to consider in hospital-physician arrangements and highlights of recent settlements and cases will be presented.

Field of Study: Specialized Knowledge and Applications
CPE: 1 Level: All

9:25 – 10:15 am

Auditing Controlled Substance Handling in Clinical Care Settings

Kimberly New - Executive Director, International Health Facility Diversion Association

Drug diversion is universal among institutions in the US, and often results in harm to patients, staff, and healthcare facilities. Controlled substance handling varies tremendously among providers, and from institution to institution. Auditors can help reduce the risks associated with diversion by identifying poor controls and promoting increased security and accountability. This session will include a discussion of clinical care settings where there is increased risk of diversion. Suggested focus points for audits will be identified. Controlled substance handling best practices will be described. Case studies will be used to highlight the importance of proper controlled substance handling. This session will be interactive, and participants will be encouraged to share their thoughts and experiences.

Field of Study: Auditing CPE: 1 Level: All

10:15 – 10:30 am **BREAK**

10:30– 11:20 am

High-Value Revenue Cycle Assessment

Cheryl Taylor, Senior Manager, and Jennifer Stout, Manager, Protiviti

Healthcare providers understand how technical and complex the payment system has become and recognize how critical it is to secure every dollar earned. There are a myriad of ways in which payers can withhold or take back payment and providers are striving to provide the best possible care while maintaining a positive bottom line. Process deficiencies and avoidable mistakes undermine the effectiveness of a healthcare provider's revenue cycle and compliance environments, and many organizations fail to realize as much as five percent in net revenue due to a lack of effective internal controls for mitigating financial, regulatory, and operational risks. This session will explore key revenue cycle areas in which hospitals are commonly at risk for not optimizing revenue and will provide insights on how to best identify and assess for process improvement.

Field of Study: Auditing CPE: 1 Level: All

11:20 – 12:10 pm

Developed Internal Audit Processes and Analytics Leading to Continuous Monitoring and Auditing

David Vos - IT Audit Director, SCL Health

This case study will discuss the processes and strategies considered and implemented for continuous auditing of enhanced or developed operational controls. The first part of the presentation will discuss why we as an organization decided to go down the continuous auditing track. The purpose is to help other organizations identify with our thoughts, desires, strategies and struggles to see what an organization goes through when kicking off a continuous auditing process. The goal of this is to not talk about what you should do, but what we did as an organization, which can prompt

thoughts for those who are considering this strategy. The second part of the presentation will focus on our future strategy and how our analytic pillar moved to a foundational element in audit, based on changes to our organization.

Field of Study: Auditing CPE: 1 Level: All

12:10 pm – 1:00 pm **LUNCH**

1:00 - 1:50 pm

An Overview and Strategic Implications of MACRA Payment Reform

Steve Smith - Managing Consultant, BKD LLP

In this presentation attendees will be provided with an up-to-date overview of the MACRA program, including both the MIPS and APM tracks. Attendees will also receive strategic implications and recommended actions to be taken now in order to avoid decreases to revenue and succeed under the program.

Field of Study: Specialized Knowledge and Applications
CPE: 1 Level: All

1:50 - 2:40 pm

Biomedical Device Cybersecurity Risk – Highest Impact and Least Managed Risk in Healthcare

Robert Malarkey, VP IT Audit, CHAN Healthcare, A Subsidiary of Crowe Horwath, LLP

Innovation is one of the core elements of the healthcare industry. Advances in medical procedures and devices to sustain and help patients live a healthy life are emerging at an ever-increasing pace. On the biomedical front, as more devices become interconnected to the "Internet-of-Things" we are seeing incredible advances in patient management and the ability of doctors, nurses, and healthcare organizations to manage treatments remotely.

There is, however, massive risk to this interconnectivity, which many organizations are not prepared to manage. With little to no formal governance, the management and oversight of biomedical devices pose significant financial and reputation risk to healthcare organizations. Does your team have the right plan in place to manage, monitor, and oversee the biomedical devices your doctors and nurses are employing every day?

Field of Study: Auditing CPE: 1 Level: All

2:40 - 2:55 pm **BREAK**

2:55 - 3:45 pm

Back to Basics: Cash Handling 101

Cathi Hicks, Director, Compliance Audit, and Beth Uhlich, Director, Internal Audit, UC Health

Cash is King – anyone who has ever been in sales, collections or banking knows that to be true. It's just as true in healthcare. Cash primarily comes into healthcare clinics by way of copayments. The majority of copayments are paid via credit card, but some copayments are still received in cold hard cash. Copayments may not be individually significant amounts, but can certainly add up over time. In this presentation, you will hear about an encounter at an UCHealth clinic where an investigation into missing cash copayments was performed. We will walk you through the allegations, how it happened and most importantly what is being done to prevent it in the future.

Field of Study: Auditing CPE: 1 Level: All



Registration Form

One registration form per attendee. Copy this form as needed.

Name: _____

Name of Organization: _____

Title: _____

Mailing Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Fax: _____

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Vegetarian Meals? Yes No

Special Assistance Required: _____

Regional Seminar Fees

AHIA Members

- First Registrant \$150
- Additional Registrants \$125
(from the same organization)
- Half Day AM Registration \$85
- Half Day PM Registration \$85

Non-Members

- First Registrant \$195
- Additional Registrants \$170
(from the same organization)
- Half Day AM Registration \$110
- Half Day PM Registration \$110

Take advantage of the group discount for full day registration - submit the first registration from your organization at regular price and receive \$25 off each additional registrant from your company/organization.

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No refunds will be given for "no shows" or cancellations. You may send a substitute; please call AHIA at 888-275-2442.

Return this form with payment to:
10200 West 44th Avenue, Suite 304
Wheat Ridge, CO 80033
Phone: 888.275.2442 | Fax: 720.881.6101
Register Online at www.ahia.org

Conference Location

Metropolitan State University of Denver
900 Auraria Parkway
Tivoli Room 320
Denver, CO 80204

Parking

Tivoli Parking Garage
9th and Auraria Parkway
Open from 7:00 am to 7:00 pm
Cost: \$6.25 Max for the Day

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Hotel Options

SpringHill Suites by Marriott
Denver Downtown
1190 Auraria Parkway
Denver, CO 80204
(303) 705-7300

Hyatt Regency Denver
650 15th St
Denver, CO 80202
(303) 436-1234

Courtyard by Marriot
934 16th Street
Denver, CO 80202
(303) 571-114



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A maximum of 7.0 CPE credits will be granted



Bret Bissey is a nationally recognized expert in healthcare compliance. He began his career in healthcare compliance in 1997. From 2010 – 2013 Bret was the Senior Vice President, Chief Ethics and Compliance Officer of the University of Medicine and Dentistry of New Jersey (UMDNJ) where he is credited with successfully reengineering the nation's largest sector compliance and ethics program under a rigorous CIA. He is the author of the Compliance Officer's Handbook, published in 2006, and has presented at 100+ regional and national industry conferences/meetings on numerous compliance topics. He has 30 years of diversified health care management, operations and compliance experience.

Kim New is a specialist in controlled substance security and DEA regulatory compliance and consults with healthcare facilities across the country. She has made a career of assisting facilities starting and refining their drug diversion programs, with a goal of protecting patients from the harm that is frequently associated with diversion. Kim is a nurse and an attorney. She is the cofounder and Executive Director of the International Health Facility Diversion Association, and a member of the Executive Board of the Partnership for Safe Medicines.

David Vos has over 20 years of experience in IT Audit/Risk and Security related services and management, supporting Financial, Hi-Tech and Healthcare industries. David received his Bachelor's degree in Business Management and maintains the Certified Information Systems Auditor and Certified Information Security Manager certifications. David was a previous board member and continues to participate as a certification mentor with the ISACA Denver Chapter. David currently leads and oversees IT audit and advisory services to support areas in IT operations, disaster recovery and continuity of operations, as well as physical security/safety management at SCL Health. Most recently David managed the development of continuous auditing and monitoring processes, utilizing data analytics and provides audit and advisory leadership for HIPAA compliance projects.

Steve Smith is a member of the Physician Services Center of Excellence and payment reform teams. He provides consulting services to provider groups and health care organizations related to payment reform initiatives, revenue cycle, process improvement and compliance.

He has experience planning and completing consulting projects which utilize big data and historical performance to predict future outcomes as well as identifying trends which may indicate areas of opportunity for process change and improved financial and clinical outcomes. He has provided detailed presentations on the Medicare Access and CHIP Reauthorization Act of 2015, Comprehensive Care for Joint Replacement, Comprehensive Primary Care Plus and numerous other payment reform initiatives.

Steve is a member of the Healthcare Financial Management Association and is a Fellow of the American College of Medical Practice Executives (FACMPE), which is the certification entity of the Medical Group Management Association (MGMA).

He is a 2003 graduate of William Jewell College, Liberty, Missouri, with a B.S. degree in Business Administration, and a 2007 graduate of MidAmerica Nazarene University, Olathe, Kansas, with an M.B.A. degree.

Robert Malarkey is VP of IT Audit at CHAN Healthcare, a healthcare services subsidiary of Crowe Horwath LLP. He holds the CISSP and CISA certifications and has over 15 years of experience in IT consulting and auditing services, with a focus on healthcare IT auditing. He has helped to develop enterprise risk IT and security frameworks and audit plans, as well as served as a trusted advisory and business partner to healthcare organizations. Rob leads the CHAN IT internal audit team overall. He resides in Denver, CO.

Beth Uhlrich has been in Internal Audit for almost 20 years. She started her career with Ernst & Young, worked in a variety of industries performing Business Risk Advisory Services for her clients. After 6 years she was hired away by CH2M HILL, one of her clients. She spent 10 years with CH2M, with 6.5 in Internal Audit followed by 3.5 in Federal Business Systems Compliance. Wanting to get back to her Internal Audit roots, Beth hired on at UCHealth as the Director of Internal Audit, where she has been for the last 2 years. She has fully immersed herself in the healthcare industry and is now pursuing an MBA with an emphasis in Healthcare Administration.

Cathi Hicks has been in the Healthcare profession for over 30 years, starting her career as a Registered Nurse on a busy Orthopedic/Trauma unit. After leaving bedside nursing she worked in a variety of roles from a Case Manager to a Nurse Practice Consultant for the Colorado Board of Nursing. Cathi joined the University of Colorado Hospital in 2013 as the Supervisor of Compliance Audit Services and later, as UCHealth was formed, became the Director for the Compliance Audit team. Cathi has a graduate degree in Healthcare Systems from the University of Denver.

Jennifer Stout is a Manager in Protiviti's Dallas office and a Revenue Integrity SME within the Healthcare Industry team. Jennifer focuses on revenue cycle process improvement consulting and internal audit. She has over seven years of professional experience providing operational and financial consulting services within the healthcare industry. Prior to joining Protiviti, Jennifer spent several years working for a large hospital where she helped execute revenue cycle excellence projects and served in a quality assurance and support role for the Admissions department.

Cheryl Taylor is a Senior Manager in Protiviti's Healthcare and Life Sciences practice and has more than 20 years professional experience leading healthcare operations, revenue cycle activities, Interim VP/Director of RCM, business start-up, HIT management strategies, and organizational optimization for healthcare facilities. Prior to entering the corporate world, Cheryl owned a medical practice development and consulting company which was responsible for providing RCM, contracting, EHR/PM software installations, international consulting with Indian BPO's, AR auditing and new business start-ups.

Conference Location

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900 Auraria Parkway
Tivoli Room 320
Denver, CO 80204

Parking

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